**Date: 22-Sept, 2018**

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Ms. Mishika (PC-4860)** was employed with **Promien Consultancy Services (P) Ltd.** from 12-May, 2008 to 15-Nov, 2013 in the role of **System Analyst** as a full time employee for 48 hours per week.

Mishika performed following duties on regular basis:

* She utilized her skills such as system integration, enterprise architecture, system analysis and design business information systems, BI and other ICT skills to identify investigate and analyses business process.
* She played an important part in deploying issues and guided her supported team members in various company projects.
* She performed levels to testing in the software development process such as testing, integrating testing, and also acceptance testing to identify and evaluate inefficiencies for business practice.
* She upgraded and maintained the existing systems as required.
* She utilized online tools which analyze the software metrics, aggregate multidimensional data which helped the users and clients to view and extract data through drill options.
* She supported our organizational system project decision making through decision support systems and support ICT services.
* She utilized the sequence of steps such as planning, creating, testing and deploying which helps to generate models for the development and lifecycle of our systems through SDLC.
* Establish requirements, provides technical direction within software engineering project team.
* Proactively prioritizes efforts to meet milestones.
* Worked effectively with design teams to ensure software solutions elevated client side experience.
* Collecting stakeholder’s requirements and report to project manager for project plan.
* Prepared detailed reports concerning project specifications and activities.
* She utilized and provided references by proper written documentation for future use of our company.
* She updated her job knowledge by training and participation in the educational opportunities, seminars and professional organization.
* Conduct peer reviews to verify production code is in accordance with established quality standards.
* Improving system quality by identifying issues and common patterns, and developing standard operating procedures.
* Contribute to software planning and estimating, status monitoring and reporting
* Maintaining and improving existing codebases and peer review code changes.

With Best Wishes

**For: Promien Consultancy Services (P) Ltd.**

**Mr. Ravinder Pal**

**Human Resources Department/Reporting Manager**

Direct Contact Number: +91-0120-4147207 | +91- 8130-265-996

Official E-mail Address: hr@promienservices.com